

#### RAJIV GANDHI NATIONAL UNIVERSITY OF LAW, PUNJAB

[Established under Punjab Act 12 of 2006] [Accredited with 'A' Grade by NAAC]

# ONLINE CERTIFICATE COURSE IN MEDIATION



Centre for Alternative Dispute Resolution

&

Dr. P.C. Markanda Chair on Alternative Dispute Resolution

#### **ABOUT THE UNIVERSITY**

Rajiv Gandhi National University of Law (RGNUL), Punjab, was established by the State Legislature of Punjab by passing the RGNUL, Punjab Act, (Punjab Act No. 12 of 2006). The Act incorporated a University of Law of national stature in Punjab, thereby fulfilling the need for a Centre of Excellence in legal education in the modern era of globalization and liberalization. RGNUL campus is situated at Sidhuwal, Bhadson Road, Patiala (Punjab) which is about 70 km from Chandigarh.

The University acquired approval of the Bar Council of India (BCI) in August 2006. The University got registered with the University Grants Commission (UGC), New Delhi under Section 2(f) of the University Grants Commission Act, 1956 and also got recognition under Section 12–B of the UGC Act.



O1 CADR, RGNUL

## ABOUT THE CENTRE

Centre for Alternative Dispute Resolution (CADR) has been established to promote students' and researchers' interest in Alternative Dispute Resolution constituting dispute resolution methods like Arbitration, Negotiation, Mediation and Conciliation.

ADR mechanisms are slowly gaining momentum and are becoming a part of Indian justice delivery system. It is all due to the efforts of Legal Services Authorities under the Legal Services Authorities Act, 1987. These dispute resolution methods, though more economical and faster are not yet very popular among common Indian masses.

CADR endeavours to promote and develop ADR as a vehicle of socio-economic and political justice. The ultimate objective of the Centre is to strengthen ADR mechanism in the country by emerging as a platform for students to further their interests in the field. A strong team of teachers and students is working towards achieving this end.



O2 CADR, RGNUL

## **ABOUT THE COURSE**

This Online Certificate Course in Mediation is comprehensive three-month program designed to equip participants with a solid foundation in mediation theory, legal frameworks, and practical skills. With the growing recognition of mediation as a time-efficient, cost-effective, and harmonious method of resolving disputes, this course is tailored to meet the demands of legal professionals, law students, academicians, HR practitioners, and community leaders seeking to build competence in Alternative Dispute Resolution (ADR).

The course will begin with an introduction to the ADR framework and the evolution of mediation, followed by an in-depth understanding of India's legal provisions, including Section 89 CPC, the Commercial Courts Act, and the newly enacted Mediation Act, 2023. It will also explore international perspectives such as the UNCITRAL Model Law and the Singapore Convention, enabling learners to grasp the global landscape of mediation.

Participants will gain insights into mediation ethics, confidentiality, neutrality, and the role of a mediator. The course emphasizes skill-building through live demonstrations, role plays, simulations, and interactive assignments. Key topics include conflict analysis, communication strategies, drafting settlement agreements, and sector–specific mediation such as family, commercial, and workplace disputes.

Lastly, the course would include a practical assessment and an exam, allowing participants to apply their learning in real or simulated scenarios. On successful completion of the course participants will get a Certificate of Completion. The classes would be held on weekends in online mode.

## **COURSE OBJECTIVES**

- To provide a foundational understanding of mediation as an effective dispute resolution mechanism.
- To familiarize participants with national and international legal frameworks of mediation.
- To develop essential mediator skills through practical training and role plays.
- To promote mediation ethics, neutrality, and confidentiality.

O3 CADR, RGNUL

## **COURSE STRUCTURE**

| MODULE<br>NO. | NAME                       | CONTENT   | DURATION   |
|---------------|----------------------------|---|------------|
| 1             | Introduction to ADR        | Evolution and Need ADR vs. Traditional Litigation Types of ADR Role of Mediation in Justice Delivery  | Week 1     |
| 2             | Legal<br>Framework         | Mediation under Section 89 CPC Role of Courts & Court Annexed Mediation Commercial Courts Act, 2015 The Mediation Act, 2023                         | Week 2-3   |
| 3             | International Perspectives | UNCITRAL Model Law on Mediation<br>Singapore Convention on Mediation<br>Mediation in US, UK & Singapore<br>Cross Border & Online Dispute Resolution | Week 4     |
| 4             | Principles & Ethics        | Confidentiality, Neutrality & Voluntariness Informed Consent & Good Faith Role of Mediator & Code of Ethics Mediator Misconduct & Consequences      | Week 5     |
| 5             | Process & Techniques       | Stages of Mediation<br>Active Listening & Non Verbal Communication<br>Reframing, Summarising & Caucus Techniques<br>BATNA, WATNA & ZOPA concepts    | Week 6-7   |
| 6             | Skills                     | Conflict Analysis Questioning Techniques Building Rapport & Managing Emotions Drafting Settlement Agreements  | Week 8-9   |
| 7             | Sectoral<br>Mediation      | Family & Matrimonial Mediation Community & Land Dispute Mediation Workplace, Employment & HR Disputes Commercial Mediation & Online Platforms       | Week 10    |
| 8             | Assessment & Capstone      | Written Test (Objective + Short Answer) Practical Assessment Submission of Draft Mediation Agreement  | Week 11-12 |

Duration of the course is 3 months (Tentatively). Classes will be conducted on Saturdays and Sundays, except in cases of exceptional circumstances.

O4 CADR, RGNUL

#### **EVALUATION CRITERIA**

The evaluation will be based on three key components. Attendance and participation will account for 20% of the total grade, assessing the student's regular presence and active contribution during sessions. Written assessment carries the highest weightage at 50%, reflecting the importance of conceptual understanding and the ability to articulate ideas effectively in written form. Finally, the practical skills test will comprise 30% of the overall score, evaluating the application of knowledge and competency in practical scenarios.

#### **ELIGIBILITY**

No prior experience in mediation is required for this course. While a background in law, social work, management, or communication is desirable, it is not mandatory. The only real prerequisite is an enthusiasm to learn, listen, and engage in the peaceful resolution of disputes.

The programme is open to students, academicians, researchers, and professionals who are interested in the field of Alternative Dispute Resolution (ADR). It is particularly suitable for individuals who wish to broaden their understanding of conflict-management practices and gain exposure to practical mechanisms of dispute resolution.

# COMMENCEMENT DATE (TENTATIVE)

The Certificate Course shall commence from September, 2025.

O5 CADR, RGNUL

#### **FEES STRUCTURE**

Course Fee: Rs. 3500/- + GST

## FEE PAYMENT LINK

https://lsacademia.in/lsa rgnul/eventPortal/loginFrom.jsp

Note: The last date to register shall be 31.08.2025. Fees once paid will not be refunded.

## **FOR ANY QUERY**

Write to us at: certificate\_adr@rgnul.ac.in

#### **PATRON-IN-CHIEF**

Prof. (Dr.) Jai S. Singh

Vice-Chancellor, RGNUL, Punjab

#### **FACULTY CO-ORDINATORS**

Dr. Gurmanpreet Kaur

Dr. Wazida Rahman

Associate Professor of Law

Assistant Professor of Law

#### STUDENT CO-ORDINATORS

Inika Dular +91 78400 01263 Swastika Saha Chowdhury +91 85830 05147

For more information: www.rgnulcadr.in

Email us at: certificate\_adr@rgnul.ac.in

Follow us:









