



RAJIV GANDHI NATIONAL UNIVERSITY OF LAW, PUNJAB
(Established under Punjab Act No. 12 of 2006)
(Accredited with 'A' Grade by NAAC)

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**RGNUL in collaboration with Ministry of Consumer Affairs, Food & Public
Distribution inaugurates 3-day Capacity Building Programme on Consumer Law**

May 18, 2023

The Rajiv Gandhi National University of Law, Punjab in collaboration with Ministry of Consumer Affairs, Food & Public Distribution inaugurated 3-day Capacity Building Programme on Consumer Law which is scheduled from 18th to 20th May, 2023.

The primary goal of this programme is to address the challenges faced by the members of state and district consumer dispute redressal commissions in effectively resolving consumer cases. A total of 28 members of State and District Consumer Dispute Redressal Commission of Punjab, Chandigarh, Haryana and Himachal Pradesh are going to attend the programme. This programme will deal with aspects relating to understanding the key principles of consumer protection, mastering efficient case management techniques and exploring alternative dispute resolution mechanisms.

During the inaugural ceremony, Prof. (Dr.) Anand Pawar, Officiating Vice-Chancellor, RGNUL welcomed the gathering with a positive note and expressed gratitude to the Ministry of Consumer Affairs for collaborating and supporting this event.

Shri Rohit Kumar Singh, Secretary, Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution was the Chief Guest of the inaugural session. In his address, he emphasised on improving the quality of justice delivery in cases related to consumer grievances. He also stressed upon the need of alternative dispute resolution mechanisms and technological advancements that can streamline the resolution process.

Justice Paramjeet Singh Dhaliwal, Former Judge, Punjab and Haryana High Court and Former President, Punjab State Consumer Dispute Redressal Commission was the guest of honour. In his address, he emphasised on protecting the rights of the consumers and deliberated upon the mechanisms that would help in reducing the backlog of consumer cases. He stressed upon the importance of timely justice delivery and the need to enhance the quality of justice in cases related to consumer disputes.

Dr. Ankit Srivastava, the coordinator of the event explained the main idea behind the capacity building programme and how it would be of great help to the members and consumers.

At the end of the inaugural session, Dr. Sangeeta Taak, Assistant Professor of Law, RGNUL delivered a formal vote of thanks.


Public Relation Officer


Registrar/Vice-Chancellor

3-day capacity-building programme begins at RGNUL

PATIALA, MAY 18

The Rajiv Gandhi National University of Law (RGNUL) in collaboration with the Ministry of Consumer Affairs, Food and Public Distribution started a three-day capacity-building programme on consumer law here today.

University officials said the aim of the event is to address challenges faced by members of state and district consumer disputes redressal commissions in effectively

resolving consumer cases.

As many as 28 members of state and district consumer disputes redressal commissions of Punjab, Chandigarh, Haryana and Himachal Pradesh are set to attend the event.

The programme will deal with aspects related to understanding key principles of consumer protection, mastering efficient case management techniques and exploring alternative disputes resolution mechanisms.

Rohit Kumar Singh, Secretary, Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution, was the chief guest at the inaugural session. He stressed on the need to improve the quality of justice delivery in cases related to consumer grievances. He also emphasised the need for alternative dispute resolution mechanisms and technological advancements that can streamline the resolution process.

Justice Paramjeet Singh Dhaliwal, former Punjab and Haryana High Court Judge, and former president of Punjab State Consumer Dispute Redressal Commission, emphasised on protecting the rights of the consumers and deliberated upon the mechanisms that would help in reducing the backlog of consumer cases. He stressed upon the importance of timely justice delivery in cases related to consumer disputes. — TNS